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BROCHURE  
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**ZENERGY**

*"Intelligent Utilities Management"*



# Utilities Smart Metering & Intelligence across South Africa

Utilities such as electricity, water, and gas are often monitored manually, billed inaccurately and only analysed once the municipal invoice arrives, by which time inefficiencies, leaks or billing errors may already have caused financial losses.

**Zenergy solves this problem** by providing intelligent utility metering, continuous monitoring and automated billing, enabling property owners to actively manage how utilities are consumed, allocated and recovered, not just measured.

## Challenges we solve

- **Complex municipal tariffs**
- **Manual and pre-paid meter readings, and billing errors**
- **Tenant billing disputes**
- **Delayed cost recovery**
- **Undetected leaks and water stoppages**
- **Abnormal electricity consumption and demand spikes**
- **Hidden equipment energy use**
- **Municipal bills vs actual usage mismatches**
- **Multiple utility sources to manage**

Zenergy provides engineering-led advisory services to optimise utility efficiency, tariffs, and infrastructure performance, while delivering the systems and expertise to accurately measure, monitor, and bill utilities.

**We turn data into actionable operational insight.**



# Intelligent utilities management

Zenergy installs advanced smart metering systems that measure electricity and water consumption with high levels of accuracy at tenant, building, site or equipment level.

All meters transmit data directly to the ZenergyIQ platform, where data is captured automatically and monitored continuously, eliminating manual readings entirely.

## Key capabilities include:

- Automated remote meter readings
- Half-hourly consumption recording
- Real-time monitoring of electricity and water usage
- Demand and power-factor profiling
- Abnormal consumption alerts
- Rapid water leak detection
- Water storage tank refill and no-refill detection

“ ZenergyIQ detect problems early and responds before losses escalate. ”

# Automated tenant billing

Zenergy provides fully automated tenant utility billing based on accurate consumption data and applicable tariff structures. Utility invoices are clear, auditable and transparent, allowing both landlords and tenants to understand exactly how charges are calculated.

## Billing capabilities include:

- Full turnkey end-to-end tenant utility management - billing, collections and municipality payments
- Automated tenant utility invoices and consolidated statements
- Tariff change management and adjustments
- Transparent line-item billing
- Common-area allocation and billing
- Billing query and dispute support
- Integration with accounting and property management systems

The ZenergyIQ platform manages complex scenarios where tariffs change within a billing period and utilities originate from multiple sources, including municipal supply, solar, generators and boreholes. A key advantage of Zenergy is enabling landlords to recover utility costs efficiently, often before municipal invoices are received, improving cash flow and reducing financial risk.

“ Zenergy provides automated utility billing and management that ensures accuracy, transparency, and improved cash flow for property owners ”

# Intelligent utilities reporting

Beyond monitoring and billing, Zenergy converts utility data into actionable operational intelligence through the ZenergyIQ platform for both finance and operations teams.

Clients gain access to detailed analytics and reporting that support operational and financial decision-making, including:

- Direct-access client dashboard
- Tenant and building consumption reports
- Demand and power-factor analysis
- Energy wastage and abnormal usage detection
- Water leakage monitoring and alerts
- Equipment-level monitoring for industrial facilities
- Portfolio-wide utility reporting
- Municipal billing vs actual usage variance analysis
- Solar performance and ROI reporting
- Time-of-use (TOU) consumption analysis
- Tariff optimisation analysis
- Demand and capacity analysis

“ Use Zenergy to optimise energy consumption, reduce operating costs and make informed infrastructure planning decisions. ”



# Why Zenergy?

## Purpose-built for the South African utility environment

Zenergy's proprietary ZenergyIQ platform has been developed in South Africa by Zenergy specifically for local tariffs, regulations and utility complexities rather than being an international system adapted for local use.

The platform integrates:

- **Smart metering infrastructure**
- **Automated meter data acquisition**
- **Utility intelligence and billing systems**

Zenergy combines a purpose-built South African platform with a hands-on, responsive team to deliver end-to-end utility monitoring, management and consulting. Clients benefit from accurate data, real-time monitoring, tailored billing, and 24/7 dashboard access, supported by regular reporting and direct engagement, ensuring improved performance, reduced risk, and enhanced cash flow.

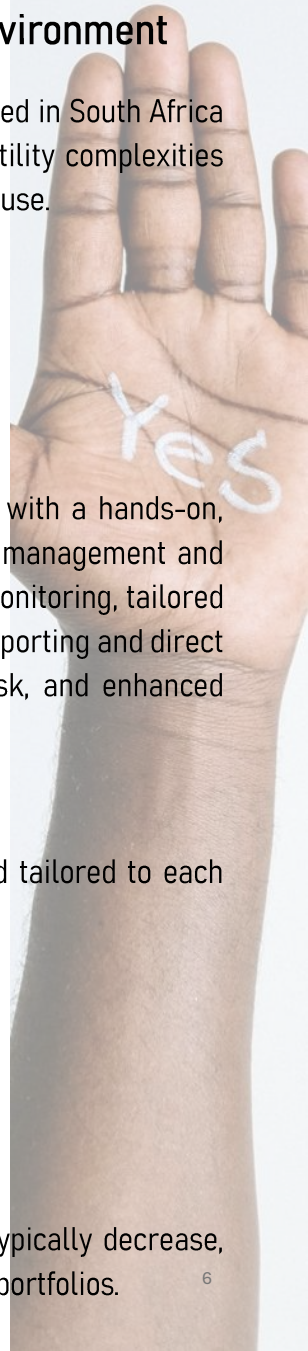
## Transparent and flexible pricing

Zenergy's pricing structure is designed to be scalable and tailored to each client's requirements.

Quotations are based on:

- **Number and type of meters required**
- **Infrastructure at the site**
- **Monitoring, billing, and reporting on services selected**

For sites with multiple meters, per-meter service costs typically decrease, making the system cost-effective for larger properties and portfolios.



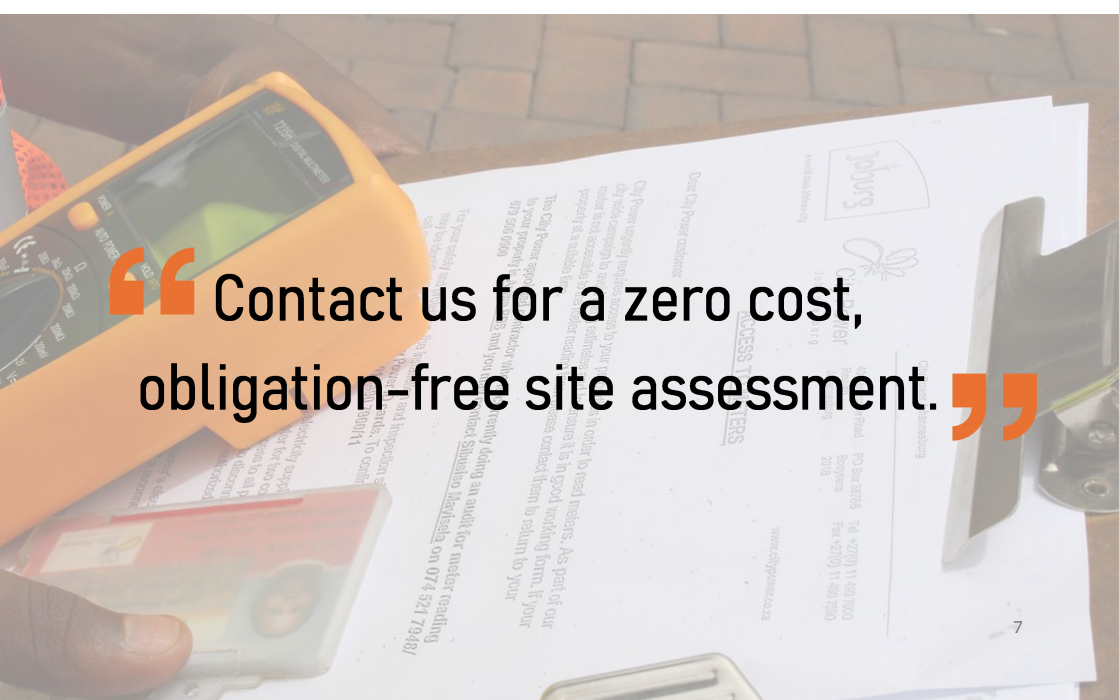
# Let us assess your site

Every Zenergy engagement begins with a detailed site assessment and infrastructure review to determine the most appropriate metering and monitoring solution.

This process typically includes:

- Review of historical municipal invoices
- Assessment of existing billing processes
- Site visits and infrastructure mapping
- Identification of inefficiencies or risks
- Recommendations on metering, monitoring and tariff structures

Following the assessment, Zenergy provides a detailed quotation and implementation plan tailored to your facility.



**“ Contact us for a zero cost, obligation-free site assessment. ”**

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